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## **FOR IMMEDIATE RELEASE:**

### **AMFM Nursing & Rehabilitation Centers Receive Excellence in Action Awards for Customer, Work Place Satisfaction**

**Charleston, W.Va.-** Charleston-based AMFM Nursing & Rehabilitation Centers had seven of their long-term care centers rank in the top 10% in the nation for customer and work place satisfaction according to a recent independent survey.

My InnerView, who conducts satisfaction surveys and reports the data from more than 16,000 long-term care centers throughout the United States, awarded the Excellence in Action Award for CUSTOMER Satisfaction to Webster and Lincoln Nursing & Rehabilitation Centers.

At Webster, 100% of patients and families surveyed would recommend the facility as a place to receive care. Lincoln had 100% of patients and 93% of families that would recommend the facility to others.

“This speaks volumes about the care we provide for our patients and their families,” Tammy Jo Painter, Vice President of Compliance for AMFM, said. “All the hard work that our employees put in every single day is simply remarkable, and every bit of it is for the quality of life and care of our patients, their families and communities.”

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The WORKFORCE Excellence in Action award is given to those skilled nursing facilities that have high percentages of employees who would recommend the facility as a place to work and as a place for others to receive care.

E. A. Hawse in Hardy County, Wyoming, Wayne, Summers and McDowell Nursing & Rehabilitation Centers will all receive the WORKFORCE Satisfaction Award for having scores of 85% and greater on recommending the facility as a place to receive care.

AMFM's mission is "To exemplify excellence in quality care to our customers by providing an environment that enhances personal growth, individuality, dignity and respect."